COMPANY & SERVICES CAPABILITY SHEET

One technology partner for AI, IT & smart buildings.

Trillium System Solutions Inc. (TSS) designs, installs and supports the technology that businesses and condominium corporations across Toronto and the GTA run on—from AI assistants and managed IT to access control, CCTV and hybrid meeting rooms.

Company	Trillium System Solutions Inc. (TSS) — *"Innovative minds"*
Location	1 Eva Rd, Etobicoke, Ontario
Service area	Toronto & the Greater Toronto Area — remote and on-site support
Who we serve	Small and mid-sized businesses, property managers, condominium boards and retirement communities

1 AI Solutions & Assistants

Custom AI Agents & Digital Assistants

24/7 voice and chat agents trained on your business knowledge for customer inquiries, lead qualification, appointment scheduling and internal staff Q&A.

Workplace Productivity & AI Co-Pilots

Implementation, workflow integration and team training for Microsoft 365 Copilot and workspace AI tools.

Intelligent Process & Workflow Automation

AI-driven automations connecting CRM, invoicing, email and property management platforms to remove manual data entry.

Private & Secure AI Consulting

AI adoption roadmaps and private AI environments that keep proprietary company data confidential.

2 Condominium & Property Technology

Hybrid AGM & Board Meeting Rooms

Auto-tracking cameras, ceiling microphone arrays and one-touch Zoom / Microsoft Teams for hybrid board meetings and AGMs.

Smart Access Control & Intercoms

Fob and mobile-credential entry, license plate recognition and cloud-managed visitor intercoms for lobbies, garages and amenities.

Commercial CCTV & Surveillance

High-definition IP cameras, NVR recording with cloud backup and secure remote viewing for perimeters, elevators and common areas.

Concierge Desk IT & Building Wi-Fi

Support for management offices and concierge workstations, plus reliable common-area and amenity Wi-Fi.

3 Managed IT & Digital Services

Managed IT & Helpdesk Support

Remote and on-site support across the GTA for workstations, servers, new-hire setup and day-to-day troubleshooting.

Network, Wi-Fi & Cloud Infrastructure

Structured cabling, enterprise Wi-Fi, firewall management, VPNs and Microsoft 365 / Azure migrations.

VoIP & Unified Communications

Cloud phone systems and collaboration tools for in-office and hybrid teams.

Web Development & Digital Presence

Modern business websites, SEO optimization, digital marketing support, hosting and domains.

Recent web projects include **TheSecure**, **Time & Tether**, **Liberté VST**, **Liberté FRCT**, **SkyFlix** and **TalentBridge**. Watch the walkthroughs at trilliumsystemsolutions.ca/it-services.html#portfolio.

4 Cybersecurity — through our sister company

Dedicated cybersecurity—threat monitoring, vulnerability assessments, enterprise defense and compliance—is delivered by **TheSecure** (www.thesecure.ca), so Trillium clients get specialists on both sides of IT and security.

5 How we work

01 · Discovery call

A short conversation about your goals, team or building, and what is slowing you down today.

02 · Assessment & plan

We review your current systems on-site or remotely and give you a clear, prioritized recommendation.

03 · Implementation

We install, configure and integrate everything with minimal disruption to staff or residents.

04 · Ongoing support

Training, documentation and responsive support from a local team that already knows your setup.

6 Why Trillium

One partner, every system

AI, IT, AV and building security from one team—no finger-pointing between vendors.

Local to the GTA

Based in Etobicoke with remote and on-site support across Toronto and the Greater Toronto Area.

Built for condos & businesses

We understand board meetings, property managers, residents and front-desk operations.

Secure by design

Private AI environments and sound infrastructure, backed by our cybersecurity sister company.

Book a consultation

Tell us about your business or building and we will recommend the right next step.

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